

A Roma complainant complained that he could not have the period of use of his father's grave extended. The Minority Ombudsman, lacking competence, informed the complainant of the main legal provisions relating to the complaint, in particular the possibilities of legal remedies.

## CASE LAW MOSAIC

The family of a complainant of Roma nationality, fearing eviction from a flat rented from the House of Tenants, turned to the Minority Ombudsman for help. The Minority Ombudsman informed the complainant of the conditions for the continued renting of the flat and sent a sign to the local family assistance centre.

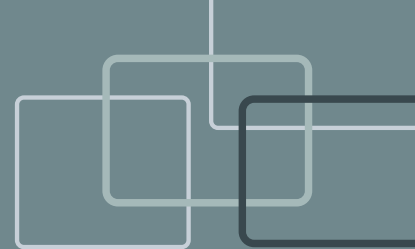
A complainant of German nationality made several submissions to the Minority Ombudsman, both in relation to his financial claims in connection with his work in Germany and to clarify his pension issues.

The municipality local government rejected the application for extraordinary settlement support made by the applicant and his partner, who are disadvantaged and have problems in maintaining their livelihood. The complainant contested the decision and asked the Minority Ombudsman for further assistance.

The complainant mother is raising her mentally handicapped and disabled child alone, who requires constant care and supervision, but the father is not fulfilling his child support obligations. The complainant of Roma nationality contacted the Minority Ombudsman in relation to the enforcement of the arrears of maintenance, the payment of the advance child maintenance and the possibility of its enforcement.

In connection with demonstrations held by far-right organisations in certain municipalities, the Minority Ombudsman urged the National Chief Police Captain, as part of more effective action against hate crime, to make the police forces apply in their procedures the current provisions of the criminal law in force on incitement to hatred.





The complainant approached the Minority Ombudsman about the extension of the period of use of a grave. He shared that he had grown up in a state care system and had been informed of his father's death and burial place as an adult. He visited the cemetery, but found the burial site to be unkempt and neglected, so he ordered the cemetery management to clean the grave. In his petition, he wrote that, at the same time as he wanted to have the period of use of the grave extended, he was informed that he could do so for a fixed fee. He complained about not being allowed to pay for the period of use of the burial plot in advance.

In view of the fact that the complainant did not attach to his letter to the Minority Ombudsman the documents that had been generated in the case, and did not indicate the details of the cemetery or the specific burial place, the Minority Ombudsman, in addition to informing the complainant of her lack of competence, drew his attention to the main legal provisions related to his complaint, in particular the possibilities of legal remedies.

In her information letter, the Minority Ombudsman also pointed out that the complainant should first of all clarify who has the right to dispose of the specific burial plot, and for how long the right of disposal lasts and when the period of use expires.

In his reply letter, the Deputy Commissioner also indicated which public service body responsible for the maintenance and operation of public cemeteries in the municipality concerned the complainant could contact for further clarification of the issues raised in the case.

He also informed the complainant that he could refer any problems to the authority responsible for supervising the service, which is the district office of the county government office responsible for the location of the cemetery.

In her reply letter, the Minority Ombudsman also indicated which public service body responsible for the maintenance and operation of public cemeteries in the municipality concerned the complainant could contact for further clarification of the issues raised in the case.

She also informed the complainant that he could refer any problems to the authority responsible for supervising the service, which is the district office of the county government office responsible for the location of the cemetery.